

Services price list

Tuesday, 01 January 2019 14:11

Service description	Price in € no VAT	Price in € with VAT
HARDWARE INSTALLATION SERVICE (from 1 up to 2 hrs)	20,00	23,38
HARDWARE INSTALLATION SERVICE (from 3 up to 4 hrs)	20,00	23,64
HARDWARE INSTALLATION SERVICE (above 6 hrs)	20,00	23,28
PROFFESIONAL SERVICE (programming, calibration, troubleshooting)	65,00	77,00
MAINTENANCE SERVICE (hardware replacement)	85,00	101,50

MAINTENANCE SERVICES (re-programming, re-calibration)

	35,00	42,70
REGULAR INTERVENTION		
(within official timetable, response time shorter than 24h from failure report)	45,00	53,96
EXCEPTIONAL INTERVENTION		
(out of official timetable, weekends and holidays)	60,00	72,20
ADMINISTRATIVE TIME		
(travelling, waiting for customer)	22,00	26,84
REMOTE PHONE AND INTERNET ASSISTANCE		
(FLAT RATE) TRAVELLING UPTO 20 KM		61,00
(service or personal vehicle)	6,00	19,52
TRAVELLING ABOVE 20 KM		
(kilometrage for service vehicle)	0,48/km	0,58/km
TRAVELLING ABOVE 20 KM		
(kilometrage for personal vehicle)	0,27/km	0,45/km
DVB-T ONSITE SIGNAL MESUREMENT PROTOCOLE		
(added by kilometrage)	16,00	19,52

- EACH INITIATED HOUR COUNTS AS AN ENTIRE HOUR!
- NO MATERIALS ARE INCLUDED WITHIN SERVICES PRICING.
- THE PRICELIST IS VALID FROM 01.06.2011 UPTO IT'S CANCELLATION OR MODIFICATION.